

June 14, 2011

Notice from: Aquatica Digital service department

It has been found that on a small number of Aquatica AD7000 housings already delivered, the working tolerances of the Live View mechanism were set too close, as a result, once the housing is immersed and the ambient pressure builds up, the Main O-ring compresses, preventing the Live View actuating linkage from springing back.

Aquatica has made a kit containing all parts required to solve this issue. These updated parts are easily installed by the users and their installation will not compromise the sealing integrity of the housing.

If you have not had the opportunity of diving with your Aquatica AD7000 housing yet, you can test the tolerance by simply setting up the camera in the housing, removing the Main O-ring and reattaching the back and front, next, try activating the Live View lever, it should work normally and spring back to its resting position. If it fails to do so, then please contact us at info@aquatica.ca with the housing serial number and the name of the dealer it has been purchased from.

Aquatica Digital sincerely apologize to its users for this inconvenience and can only stress that it is committed and determined to resolve this issue promptly.

The service department of Aquatica Digital.

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